

VISION: INSPIRING SUCCESS THROUGH LIFE CHANGING LEARNING EXPERIENCES

CUSTOMERS	CORE COMPETENCIES, GOALS & KEY PERFORMANCE MEASURES	VALUES
Students	Instructional and Learning Excellence Goal: Continually improve the delivery of instruction	Student Focused
	 Key Performance Measures: Completion/Retention Rate of 91% Graduate Licensure and Certification Rate of 96% Net Promoter Score of 79% 	Investing in the Community Leadership by All
	 Major Initiative: Earn Malcolm Baldrige National Quality Award 	Great Place to Work
	Economic and Community Development Goal: Foster partnerships and strengthen involvement in our communities	
	 Key Performance Measures: Related Placement of 89% Staff Complete 1,700 hours of Community Service High School Completers Continue their Education 67% Average Wage of Adult Completers is \$16.50 per hour 	
	 Major Initiative: Establish Tri County Tech Business Development Center - Nowata 	
 Stakeholders: Partner Schools Business Community Partners Educators Students 	Fiscal and Operational Effectiveness Goal: Perform efficient, ethical and fiscally responsible management of resources Key Performance Measures: Total Enrollment of 22,440 Local Controllable Revenue \$1,805,000	Mission: To Provide Superior Training
	 Employee Development and Well-Being Goal: Provide an environment where employees have the opportunity to excel Key Performance Measures: Employee Retention rate of 90% Workforce Achieves 100% of Professional Development Plan 	
	 Major Initiative: Recognized as a Top 25 Place to Work in the United States 	